

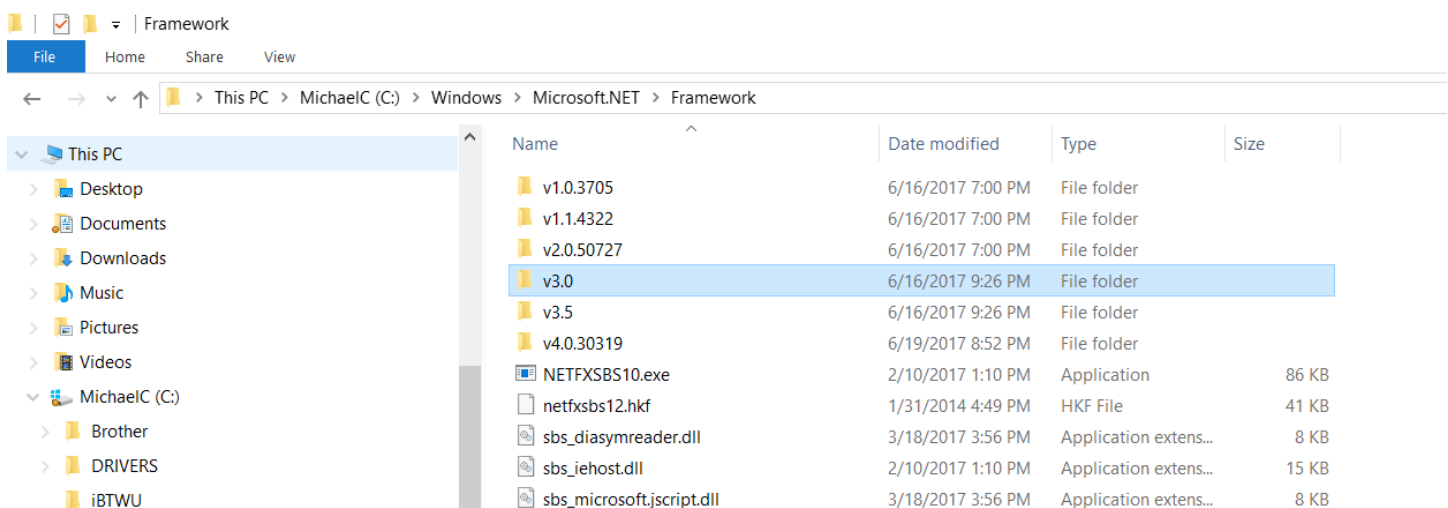
PEARL REQUIREMENTS WORKSTATION



ADVANCED TROUBLESHOOTING

PEARL WEB SERVICE IMPORT OR PEARL GUIDESTAR CHARITY CHECK ARE NOT WORKING

1. Make sure Pearl has the 5.04 Update or higher.
2. Go to C:\Windows\Microsoft.NET\Framework and make sure v3.0 and v3.5 are installed. If not, go to <https://www.microsoft.com/en-us/download/details.aspx?id=21>, and install this Windows feature.



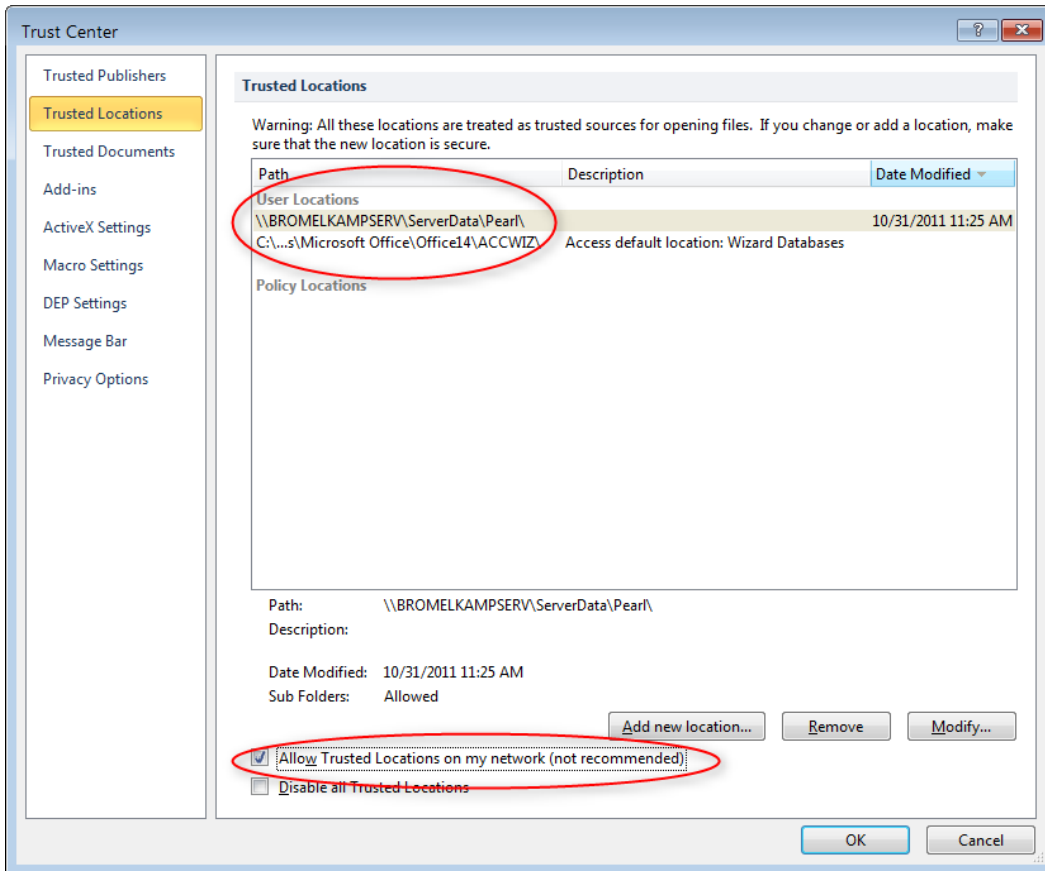
WINDOWS VISTA USERS ARE UNABLE TO ADD A NETWORK PRINTER

You may find that you are unable to add a network printer in Windows Vista. Instead, create a local printer using a Local Port with the name \\machine\printshare. For example, in our office, this was \\hpserver\OKIC7350.

ENABLE ALL MACROS DOES NOT MEET SECURITY REQUIREMENTS

ENABLE MACROS FOR TRUSTED LOCATIONS ONLY

For more security in other Access databases, you may wish to set **Macro Settings** to **Disable all macros with notification**. Then, in the Trusted Locations tab, add the Pearl folder as a trusted location. If Pearl is on a network server, be sure to check **Allow Trusted Locations on my network**.



When you add a new location, be sure to check **Subfolders of this location are also trusted**.

